

Notice of Termination “World e Call” Service

Dear Customer

Thank you for always using our “World e Call” Service
Unfortunately, the “World e Call” Service will be terminated on March 31, 2021.
The “World e Call” service is a service who that you can use one mobile phone but separate "business" and "private" and can automatically charge the company for business call charges.
But communication services become rapid progress and diversification in recent years and the users are getting decreased. We determined it will be difficult to continue service in the future.

<Attention>

- ① The service will be completely terminated on March 31, 2021 at 24:00.
- ② Additional registration of telephone lines will end on the end of December 2020.
 - * Since it is necessary to cancel the registration of the telephone line, please fill in the service suspension date on the cancellation request form and send back it by e-mail or mail.
 - * Please note that the contract will be forcibly canceled as of March 31, 2021 even if you do not send back it by the deadline stated in the cancellation request form.
- ③ Please note that we do not provide alternative services, introduce or take over services equivalent to other companies.

Thank you so much for support us and using our service for the long time.
We sincerely apologize for any inconvenience caused to the users who are using the service.
We appreciate your continued support of our service.
Thank you for your understanding.

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【Contact information】

NETWORLD Customer Support Center

e-mail: customer-service@networld.ne.jp

Phone: 0120-831-368 9am-5:30pm (weekdays only)

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