

August 31,2020
NETWORLD Co.

Notice of Discontinued Phone Bank card service

Dear Customer

Thank you for always using our Phone Bank services.

The Phone Bank card is a prepaid phone service that you can recharge online any time before you use it. But communication services become rapid progress and diversification in recent years and the users are getting decreased. We determined it will be difficult to continue service in the future.

Unfortunately, we decided end the Phone Bank card service at 24:00 on March 31, 2021.

<Attention>

- ① New applications will be stop from September 1, 2020.
- ② The customers who are already using the service will stop the end of November 30, 2020.
- ③ The Server and service stop will be 24:00 on March 31, 2021.

※Service will cannot be use even balance remains.

※The charge balance will not be refund, please use run out of it before end of service.

Thank you so much for stand with us and using our service for the long time.

We sincerely apologize for any inconvenience caused to the users who are using the service.

We appreciate your continued support of our service.

Thank you for your understanding.

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【Contact information】

Person in charge: Networld Customer Support Center

Phone: 0120-831-368 9am-5:30pm (weekdays only)

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